

# Cookies Notice

## **This cookie notice was last updated on 30th August 2022**

We may update this cookie notice at any time by publishing an updated version. So that you know when we make changes to this Cookie statement, we will amend the revision date above. The new modified or amended privacy notice will apply from that revision date.

1. Our sites may place and access certain first-party Cookies on your computer or device. First-party Cookies are those placed directly by and are used only by us. We use Cookies to facilitate and improve your experience of our site(s) and to provide and improve our services. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and personal data is protected and respected at all times.
2. All Cookies used by and on our site(s) are used in accordance with current Cookie Law.
3. Before Cookies are placed on your computer or device, you will be shown a pop-up message notifying users of our use of cookies. By giving your consent to the placing of Cookies you are agreeing to the terms of this policy, and enabling us to provide the best possible experience and service to you. You may, if you wish, deny consent to the placing of Cookies and remove any placed by our sites; however not consenting to the placement of cookies constitutes means you should not continue to use our site.
4. Certain features of our site(s) depend on Cookies to function. Cookie Law deems these Cookies to be "strictly necessary". These Cookies are shown in the table below. Your consent will not be sought to place these Cookies, but it is still important that you are aware of them. You may still block these Cookies by changing your internet browser's settings as detailed below, but please be aware that our site(s) may not work properly if you do so. We have taken great care to ensure that your privacy is not at risk by allowing them.
5. The following first-party Cookies may be placed on your computer or device:

Name of Cookie	Purpose	Strictly Necessary
IDE	Double click	No
cookie_consent	Shareaholic	No
cookieinfo	Remedy ITSM Login Cookie	Yes
_ga	Google Analytics	No
_gid	Google Analytics	No
_gat	Google Analytics	No
irc	Wordfence	No
JSESSIONID	Remedy ITSM Login Cookie	Yes
wfvt_1349627779	Wordfence	No
wordfence_verifiedHuman	Wordfence	No
Wordpress_test_cookie	Wordpress	No
IDE	Double click	No

6. In addition to the controls that we provide, you can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all Cookies or only third-party Cookies. By default, most internet browsers accept Cookies, but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.
7. You can choose to delete Cookies on your computer or device at any time, however you may lose any information that enables you to access our sites more quickly and efficiently including, but not limited to, login and personalisation settings.
8. It is recommended that you keep your internet browser and operating system up-to-date and that you consult the help and guidance provided by the developer of your internet browser and manufacturer of your computer or device if you are unsure about adjusting your privacy settings.