Success stories: Universal Mobile Telecommunications Systems Company

fusion
GLOBAL BUSINESS SOLUTIONS

BMC Application Discovery and Dependency Mapping (ADDM)

Fusion delivered a Server Management Transformation project for Three using BMC Application Discovery and Dependency Mapping product ADDM and BMC CMDB.

The problem

Large complex environment – an unknown number of servers (thought to exceed 3,000)

Hardware and software inventory information was incomplete and out of date.

Manual processes in place – labour intensive and error prone.

No centralised control and management.

The solution

Deployed BMC Discovery and Dependency Mapping application in a 30 day project.

Delivered value immediately, even before project completion.

Positive feedback from the customer – implementation team and management.

The benefits

Accurate and up to date information that allows management to make qualified decisions.

Compliance with internal infrastructure Audits.

The ability to identify software that is installed and not in use - estimated annual saving of £250,000.

The ability to identify servers that are inactive - estimated annual saving of £1,000,000.

bmc